



FOR THE FIRST TIME IN QUEBEC

CHAPTER
A High Performing
Team Building
Simulation Game



Quali-Scope is pleased to inform you that we have joined forces with Ken Thompson, from Dashboard Simulations in Belfast. Together, we offer for the first time to organisations based in Quebec, the possibility to accelerate the development of their operational and project teams and to drastically improve their performance through customised training using **CHAPTER**, a state of the art computer-assisted simulation for teams.

CHAPTER (Collaborative Highly Aligned Performing Teams with Energy and Resolve) is a one day training session for groups up to 18 members. It comprises a 4 hour computer-assisted simulation, followed by a 3 hour formal training/coaching/discussion session:

- The simulation part of **CHAPTER** is designed for in-house training with team members and/or team leaders working for the same organisation. It aims at accelerating the development of your teams and increasing their performance. It simulates very realistically three «virtual» periods of 3 weeks each, during which participants must turn the «virtual» staff they have inherited into a high-performing team.
- The afternoon that follows the simulation is used for a training/coaching session to discuss the simulation results as well as some of the principles, values and practices associated with high performance teams. This time is also used for developing short-term action plans to materialise into real situations the new skills acquired during the simulation.

More information on can be found on the factsheet in the second page of this document.

Ken Thompson, the designer of the game, is the author of the international bestsellers: «Bioteams» and «The Networked Enterprise». For this first offering, Ken will be the leader for the simulation part of this training workshop, as well as one of the co-leaders for the afternoon session.

Bioteams Design's simulations are powered by a state-of-the-art business simulation engine, used by many global enterprises including: Americredit Corp, Boston Consulting Group, Dow Chemical, DuPont, Eastman Kodak, Eli Lilly, Ford Motor Company, General Motors, Hewlett-Packard, Kaiser Permanente, London Business School, Los Alamos National Laboratory, McKinsey & Co, MetLife, NASA, Pfizer, Shell, UK MoD and the US Air Force.

We plan to deliver the first training sessions for interested enterprises between the 15 Oct and the 30 Oct 2014, in the Quebec-City/Sherbrooke/Montreal regions corridor. A second round of training sessions will also be offered in the winter of 2015. For those first sessions, the simulation part will delivered in English, with some French spontaneous support if required; the afternoon part with be bilingual.

If you want to explore the possibility of running one or more of those workshops you can contact Claude Emond (514-993-4959 – claudio.emond@qualiscope.ca) or Charlotte Goudreault (514-575-5663 – charlotte.goudreault@qualiscope.ca) for further information and to arrange a formal presentation at your convenience.

Looking forward to collaborate with you and your teams in accelerating the development of high performing teams in your organisation

Sincerely

Claude Emond, Charlotte Goudreault and Ken Thompson

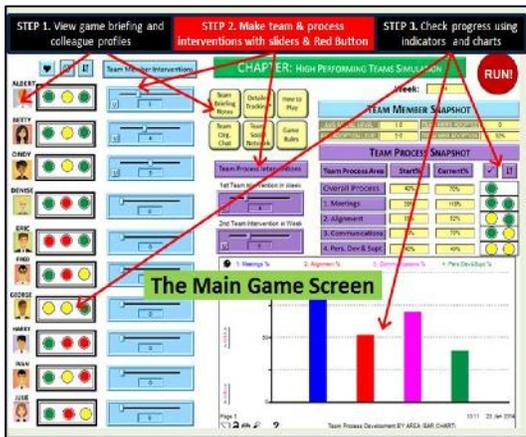
CHAPTER

A High Performing Team Building Simulation Game



Albert Andrews Personal Profile		
EXPERIENCE One of most experienced members of your team with 10 years+service.	REPUTATION Albert has a good reputation with the other team members.	NETWORKS Albert mostly talks with Betty, Cindy, Denise and Fred.
THEIR ATTITUDE TO THE TEAM Albert is open minded about whether the team could be better. The jury is still out as far as he is concerned.	YOUR INSIGHTS/RELATIONSHIP You don't know Albert very well but you have a sense that he feels a bit jealous or threatened by you.	
THEIR OBSERVATIONS ABOUT THE TEAM "Our regular team meetings do not usually have anything more than a typed up agenda." "Our old team leader (Ken) always made a point of regularly reviewing the team goals to make sure they were up to date and understood by us all."		

CHAPTER (Collaborative Highly Aligned Performing Teams with Energy and Resolve) is a sophisticated blended learning game that rapidly develops competencies in all the skills needed to turn the teams you manage into high-performing teams, through the use of computer-based, experiential and social learning.



Through a blend of doing, discussing and facilitation participants learn:

- The different activities needed to **develop effective team meetings, alignment, communications and members**
- To **differentiate and manage interventions for the team versus interventions with individuals**
- To **react well to unexpected changes in the team and its team members**

CHAPTER is designed to be the backbone of a half-day or full-day in-company learning workshop on **TEAM BUILDING** involving up to 15 participants working in teams. The game simulates a 9-week period where players have the chance to manage a team of 10 virtual staff, who must be managed through important tasks changing on a weekly basis. The prevalent objective of the simulation is to turn this group of 10 individuals, with very different profiles, into a high-performing team.

CHAPTER comes with a complete manual for facilitation which includes all the profiles and weekly change scripts. The Starting Position/Health of the team can be easily customised for the target organisation, **without any programming**, by simply creating different scenarios (in *PowerPoint*).

Other special Features:

Integrates with Role Playing
Touchscreen Friendly
Full Team Process Maturity Model

Team Assessment Checklists/Forms
Web or Desktop Delivery
Multi-lingual

- UNIQUE FEATURE #1**
Provides Instant feedback on decisions
- UNIQUE FEATURE #2**
Enables learning by **doing** and knowledge sharing
- UNIQUE FEATURE #3**
Totally customizable to your organization context
- UNIQUE FEATURE #4**
Supported by role playing and briefing material
- UNIQUE FEATURE #5**
Can be **white-labeled** by consultancies /training providers



Transforming Business Performance through Virtual Collaboration and Business Simulation.

For more information contact
Charlotte Goudreault of Quali-Scope for
www.dashboardsimulations.com
(charlotte.goudreault@qualiscope.ca)

FOR THE FIRST TIME IN QUEBEC